

TRAMLINES EVENTS LTD. PRIVACY AND COOKIES STATEMENT

INTRO

- Welcome to Tramlines Festival's Privacy and Cookies Statement! You might be viewing this through our website or mobile application (which we'll collectively call our "Platform" for short).
- We care about being transparent with you about what information we collect when you choose our events and how we use that information. It's important to us that we give you as much choice and control over your information as we can.
- Here, we explain the ways we collect and use your information when you browse or engage with our Platform, purchase tickets to the festivals and events that we organise (the "Events"), purchase or engage with other goods or services that we offer or otherwise interact with us. We also explain the different rights you have over your information.
- In this Privacy and Cookies Statement, when we refer to "you" and "your" we mean you, the person using the Platform or attending an Event or otherwise interacting with us.

AGE

- Please refer to the Event's Terms and Conditions to check the Event's age policy. If the Events you are attending or are interested in allow people under the age of 18 to attend (with an accompanying adult) and you yourself are under 18, you must have the permission of your parent or legal guardian ("Your Adult") to use our Platform and only Your Adult will be able to purchase tickets for the Event. You should also make sure that Your Adult reads this Privacy and Cookies Statement.
- If you are a parent or legal guardian and believe your child has given us information in a way that is contrary to these guidelines, please contact us using our contact details below.

ABOUT US

- We are Tramlines Events Ltd. a company incorporated in England and Wales. Our company number is 06864919. Our registered address is 1 Red Lion Court, London EC4A 3EB
- We are a member of the Superstruct Entertainment Portfolio.

INFORMATION WE MAY COLLECT ABOUT YOU

INFORMATION WE COLLECT FROM YOU DIRECTLY

Newsletters

- If you register for one of our newsletters or request any advance information about our Events or services (such as access to pre-registration or early bird tickets), we will collect your name and contact details.

Purchases

- If you make a purchase with us (whether for an Event ticket, Event package or any other goods and/or services) we'll collect any information necessary to provide you with your purchase. For example:
 - we'll typically ask for your name, age, email address, account password, date of birth, and payment details so we can process your Event ticket purchase, deliver your ticket and/or your cashless payment wristband to you. We may also request Your Adult's details (if applicable) or other emergency contact information;
 - we'll collect information about any particular requirements you may have in order to gain access to an Event: this may mean providing us with information about your physical health or similarly sensitive information;
 - if there are circumstances where we need to verify your age for entry to an Event or for fraud prevention and detection, we will ask for proof of identity and age (such as a driver's licence or passport); and
 - we may (if applicable), collect additional information specifically relevant to the goods and/or services that you are purchasing. For example: if you buy a Park & Ride ticket we might ask for your vehicle registration number to manage vehicles at our Events, or if you choose a glamping experience we might need your credit card details for your damage deposit.

Promotions and Surveys

- Every now and again, we might invite you to participate in competitions, promotions or surveys. We'll collect information so you can participate in these and deliver the prize if you win: this will include details such as your name, age and email address and any other information you provide in connection with your promotion entry and/or survey response.

Health and welfare

- If you ever need to visit one of the health and welfare tents or facilities at one of our Events, you might need to give certain health or medical information which may be considered sensitive information. Sometimes, these services will be managed by a third party at the Event and not us, in which case we won't have control or visibility of the information you give and this Privacy and Cookies Statement won't apply.

INFORMATION WE COLLECT FROM YOU INDIRECTLY

Communications

- If you contact us through the live chat functionality on our Platform (if applicable), through one of our online forms, or our social media channels, by phone or email, we may keep a copy or record of that correspondence.

IP address and device information

- We will collect certain technical information about your device visits to our Platform and how you use the Platform. This may include your IP address, geographical location, device details such as your IMEI number, the MAC address of the Device's wireless network interface), browser type, referral source, length of visit, operating system, number of page views and similar information. This information may be collected by a third-party analytics service provider on our behalf and/or may be collected using cookies. For more details about cookies please see the specific section below.

Cashless payment wristbands at our Events

- If cashless payment wristbands (or other similar technologies) are used at an Event, they will allow you to make cashless payments (such as food and drink) and/or provide you with access (such as entry to the festival or VIP areas). If you use a cashless payment wristband, we may collect certain information about your interactions at, and engagement with, the Event and our event partners. For example, we may know which stands, tents or sponsors you visited and what purchases you made at the Event. We do this to provide you with a more interactive and enhanced festival experience, such as informing you about nearby happy hours or secret parties, by sending you an sms or push notification from our Event mobile app (if applicable).

Email Response Information

- We might collect information about how you react to the emails we send to you, for example, how many times you open the email or if you engage with its content (for instance, by clicking on any links within it).

Social Media and Information you post online and reviews

- We might collect information relating to any social media posts or comments you share online about our Events that are in the public domain (for instance, if you leave a review about our Event on a third-party social media site like Facebook). If you leave a comment or review on one of our social media official pages (such as through our Facebook, twitter or Instagram accounts), we may use this information to respond to your posts. We are not in control of these third-party platforms and you should refer their privacy notices if you want to know more about how they use the information you share online.

INFORMATION WE GET FROM THIRD PARTIES

Ticket agents and service providers

- We will collect information about you from third parties that we work closely with so we are able to deliver the goods or services you have requested. For example, we might work with a ticket agent who will sell you a ticket to our Event. In those circumstances, they might give us your details so we can provide you with access to the Events you bought tickets for, or other ancillary services. We might also use third-party companies to manage our payment systems or Platform, they may collect information directly from you on our behalf.

Our other festivals and live music events

- We might receive information about you (such as your name and email address) from other festival and event entities within our Global Media and Entertainment group if you have indicated that you wish to hear more from our events, goods and services.

Signing in through Social Media

- When you register for an Event on our Platform, we might offer a quick registration option through your existing social media accounts. If you sign in through your social media account, we may get certain information (such as your profile name if register through your Facebook account) in accordance with your privacy settings on that social media site. You should read the privacy statements and check your privacy settings of those social media sites to learn how they treat your information.

Other third-party sites

- We might receive information about you from other third parties where you have agreed to them sharing your information with us for specific purposes (such as marketing).

HOW WE USE INFORMATION THAT WE COLLECT ABOUT YOU

We may use your information for the following purposes:

Service and Operational Purposes

- to provide you with your Event ticket or any other goods, services and information that you have requested from us;
- to manage your entry to our Events, including age and identification verification;
- to provide you customer service and support, deal with enquiries or update you of changes to our Events, our Platform or other services;
- we might contact you by phone to offer assistance if you have entered your contact details on our Platform to purchase our Events but have not completed your purchase;
- to improve and update our Platform and to make sure that content from our Platform is presented to you in the most effective and optimal manner (please view the specific Cookies section for more information);
- to carry out aggregated and anonymised research about general engagement with our Events, Platform and other goods and services; and
- to allow us to monitor access to, and attendance at, our Events for health, safety and security purposes.

Marketing Purposes

- We may use your information for marketing purposes, either by email, SMS and/or phone. We will of course give you the opportunity to choose whether we contact you for marketing purposes and we will respect your choices at every stage.

Legal Purposes

- We may use your information to enable us to enforce our legal rights, and/or to protect the rights, property or safety of our employees and/or other third parties.

WHO WE MIGHT SHARE YOUR INFORMATION WITH

We might share your personal information with:

- selected third parties that we work with, so we are able put on the Events you love and choose to attend. For example, when you register to attend an Event we host, we might need to share your information with third party sub-contractors or service providers that help us to put on our Events (such as venue or security staff);
- other festivals and live music event organisers within the Global Media & Entertainment group (listed above) if you have indicated that you want to receive communications about these;
- any other third party that you have indicated you are happy for us to share your information with for marketing purposes;
- advertisers and advertising networks so they can serve relevant adverts to you. This information will only be used in anonymised or aggregated form. For example, we might provide information that 500 men aged under 30 have clicked on a particular advertisement on any given day;
- prospective sellers or buyers of any business or assets if, we need to disclose information about people who attend our Events or use our products or services;
- any other third parties where it's necessary to enforce our legal rights, or to protect the rights, property or safety of our employees or third parties, or where such disclosure is required by law.

COOKIES

We use cookies to ensure that you get the most out of our Platform. Cookies are small amounts of information in the form of text files which we store on the device you use to access the Platform. Cookies allow us to understand your use of the software and simplify your use of the Platform. For example:

- A temporary cookie is used to keep track of your "session". Without that temporary cookie (which is not stored after you quit your browser) you would have to log on every time you access a new page.
- A persistent cookie is stored on your device. They help us provide you with user preferences, settings and information for future visits on our Platform. Persistent cookies allow convenient and easy access to familiar variables such as facilitating preferences such as favourites, bookmarks or language preferences. They can also be used to assess browsing behaviour.

Different types of cookies do different things, such as:

- Absolutely necessary cookies are necessary to enable you to navigate through our Platform and use its features. Without these cookies, you would not be able to check out any Event tickets in your basket.

- Performance cookies collect information about how you use our Platforms. These cookies collect the Internet browsers and operating systems used, the domain name of the website previously visited, the number of visits, average duration of visit, and pages viewed. These cookies don't collect information that personally identifies you and only collect aggregated and anonymous information. Performance cookies are used to improve the user-friendliness of a website and enhance your user experience.
- Functionality cookies enables our Platform to remember choices you make (such as your username or ID, language preference, or the area or region you are in) and provide enhanced, more personal features. They can even remember changes you have made to text size, fonts, and other customizable parts of web pages. They may also be used to provide services you have asked for, such as watching a video or commenting on it. The information these cookies collect may be anonymised, and they cannot track your browsing activity on other websites.
- Targeting and advertising cookies track browsing habits and are used to deliver targeted (interest-based) advertising. They can also limit the number of times you see an ad and to measure the effectiveness of advertising campaigns. They are usually placed on our Platform by third party advertising networks with our permission. They remember that you have visited a website and this information is shared with other organisations, such as advertisers.

Managing cookies

- You can manage website cookies in your browser settings, and you always have the choice to change these settings by accepting, rejecting, or deleting cookies. If you choose to change your settings, you may find that certain functions and features will not work as intended on the Services. All browser settings are slightly different, so to manage cookies, you should refer to the relevant settings within your browser.
- Please click below for detailed information on how to disable and delete cookies in some commonly used browsers or visit the 'Help' section of your browser:

- [Mozilla Firefox®](#)
- [Microsoft® Internet Explorer](#)
- [Google Chrome™](#)
- [Safari®](#)

- We understand that you may want to know more about cookies. Here are some useful resources that provide detailed information about types of cookies, how they are used, and how you can manage your cookie preference: <http://www.aboutcookies.org>.
- Please note that, if you do set your Internet browser to reject cookies, you may not be able to access all of the functions of the Platform and your experience may be less satisfying without using cookies.
- The names of the cookies used by the Platform and the purposes for which these cookies are used are set out in the table below:

[Note: Please populate the cookie table below.

- The table below only lists a few third party cookies your Platform may be using.

- Please insert cookie details that are relevant to your Festival in the table below, including any first party cookies, session cookies, persistent cookies and/or any other cookies you place on your platform.
- Please delete any cookie details not relevant to your Festival.
- You should review this information at least once every year.]

| Cookie Name | Purpose | Type | Duration |
|------------------|----------------------|-------------|------------|
| Facebook Pixel | Advertising Tracking | Third Party | Persistent |
| Google Analytics | Analytics Tracking | Third Party | Persistent |
| Google Adwords | Advertising Tracking | Third Party | Persistent |
| HotJar | Analytics Tracking | Third Party | Persistent |
| Facebook Pixel | Advertising Tracking | Third Party | Persistent |

THIRD PARTY CONTENT, SITES AND CONTRIBUTORS

- Our Platform may contain content and links to other sites that are operated by third parties that may also operate cookies. We don't control these third-party sites or cookies and this Privacy and Cookies Statement does not apply to them. Please visit the terms and conditions and Privacy and Cookies Statement of the relevant third-party site to find out how that site collects and uses your information and to establish whether and for what purpose they use cookies.

HOW WE LOOK AFTER YOUR INFORMATION AND HOW LONG WE KEEP IT FOR

- We use appropriate technological and operational security measures to protect your information against any unauthorised access or unlawful use. However, transmission of information over the internet can be insecure, which means we are unable to completely guarantee the security of information sent over the internet.
- We'll keep your information for as long as is necessary to provide you with the services that you have requested from us, to market to you (if applicable), to enforce or defend our legal rights, or in accordance with any legal obligations to which we might be subject.

WHERE WE STORE YOUR INFORMATION

- We might transfer your information to a country which is outside the European Economic Area (EEA). If we do, we'll ensure that your information is protected in accordance with our obligations under applicable data protection laws including, if appropriate, putting in place any necessary contractual arrangements with any recipients of your information outside the EEA.

YOUR RIGHTS AND CHOICES OVER THE INFORMATION WE HOLD ABOUT YOU

You have certain rights in respect of the information that we hold about you, which we value. These rights include:

- the right to ask us not to use your personal data for marketing purposes (remember, you can unsubscribe from any marketing by clicking on the “unsubscribe” in any marketing communication you receive or contact us using the details below);
- the right to request access to the information that we hold about you; and
- if you believe the information that we hold about you is wrong, you can ask us to correct it.

You may exercise your rights above by contacting us using the details below.

HOW TO CONTACT US

If you have any questions or would like to contact us about this Privacy and Cookies Statement, please do so at the following:

Address: 1 Red Lion Court, London, EC4A 3EB

Email: info@tramlines.org.uk

CHANGES TO THIS PRIVACY AND COOKIES STATEMENT

We may make changes to this Privacy and Cookies Statement from time to time. We will post any changes to our Platform, or notify you of any material changes by e-mail. Any changes will come into effect the next time you engage with us after the changes have been notified.

Last Modified: 30 January 2020

TRAMLINES TEST AND TRACE PRIVACY NOTICE

To support NHS Test and Trace, we are required by law to collect and keep a limited record of staff, customers and visitors who attend Tramlines for the purpose of contact tracing. By maintaining these records, and sharing them with NHS Test and Trace when required, we can help identify people who may have been exposed to the coronavirus.

As a customer/visitor of Tramlines you will be asked to provide some basic information and contact details. The following information will be collected:

- the names of all customers or visitors, or if it is a group of people, the name of the lead member of the group.
- a contact phone number for each customer or visitor, or for the lead member of a group of people.

We will be responsible for adherence with data protection legislation for the period of time we hold the information. If that information is requested by the NHS Test and Trace service, the service would then be responsible for compliance with data protection legislation for that period of time. NHS Test and Trace have asked us to retain this information for 21 days from the date of your visit, to enable contact tracing to be carried out by NHS Test and Trace during that period. We will only share information with NHS Test and Trace if it is specifically requested by them- for instance, if a customer at the venue/event reported symptoms and tested positive, NHS Test and Trace can request the log of customer details for a particular time period.

As per government guidelines, in the event that information we collect might include information which we would not ordinarily collect from you and is collected only for the purpose of contact tracing, it will not be used for other purposes. NHS Test and Trace will not disclose this information to any third party unless required to do so by law (for example, as a result of receiving a court order). In addition, where the information is only collected for the purpose of contact tracing, it will be destroyed by us 21 days after the date of your visit.

We also collect information that we would usually collect and hold onto as part of our ordinary dealings with you. In this case, as per government guidelines, this information will continue to be held after 21 days and we will use it as we usually would, unless and until you tell us not to. Your information will always be stored and used in compliance with the relevant data protection legislation.

EVENT RESEARCH PROGRAMME PRIVACY NOTICE

Who is collecting my personal data?

The Department for Digital, Culture, Media & Sport (DCMS) is facilitating the collection of your personal data as part of the UK Government's Events Research Programme ("**ERP**"). We are a controller of this personal data for the purposes of data protection laws.

When you participate in the ERP, there are a number of other organisations who will be controllers of your personal data. Set out below is a summary of the organisations involved in the ERP and their roles in collecting your personal data. Where an organisation processes your personal data as a controller, they will provide you with a separate privacy notice setting out how they use your data.

| | |
|--|--|
| Event organiser(s) or ticketing agent(s) | When you purchase tickets for the event, the event organiser or the ticketing agent will be a controller of your personal data. |
| Department for Health and Social Care (DHSC) | If you request a PCR test or subsequently test positive for Covid-19, your data will be a part of NHS Test and Trace. The DHSC is the controller responsible for NHS Test and Trace. |
| Public Health England (PHE) | PHE is an executive branch of DHSC. PHE will have access to the data available through NHS Test and Trace. |

Anonymous data will be used by other university research programmes (please see the Information Sheet for the Events Research Programme for more information).

In relation to group bookings, please ensure that all individuals in your booking party have been made aware of the contents of this privacy notice.

Why are we collecting your data?

We are organising the collection of your personal data in order to assess and monitor the risks associated with COVID-19 transmission for participants attending mass events, and to understand the extent to which mitigation measures can effectively address these risks.

The event organiser or ticket agent will initially collect your personal data to allow them to permit you entry to the event. We organise the sharing of this personal data by the event organiser or ticket agent directly to the DHSC and PHE in our capacity as the facilitator of the ERP.

DHSC will collect your personal data via NHS Test and Trace when you complete COVID-19 Tests and when you use the NHS App or the NHS Covid-19 app. When you take a lateral flow test or test positive for COVID-19, the data will remain with DHSC (as the controller for NHS Test and Trace). This personal data includes health data. DHSC will use the personal data shared by the event organiser or ticket agent to cross-reference personal data in NHS Test and Trace to identify any transmission links between attending an ERP event and contracting Covid-19. You can find out more about the personal data collected by NHS Test and Trace and how it is used by viewing their privacy notice at: [Test and Trace: overarching privacy notice - GOV.UK \(www.gov.uk\)](https://www.gov.uk/test-and-trace-overarching-privacy-notice)

PHE will analyse the records of attendees who subsequently request a test from Test and Trace, and identify those attendees who tested positive for COVID-19 following an ERP event. In relation to these attendees, PHE will share an anonymised version of this data with the London School of Hygiene & Tropical Medicine for the purposes of the self-controlled case series study (please see information sheet for more detail on this study).

We may also use your data to send you surveys following your attendance at an event to ask about your experiences of using the NHSx app. The data generated from the survey will be anonymous and will be used to help inform our understanding of the use of the NHSx app.

DCMS may collect your personal data if you contact us directly (for example, if you have any concerns or queries regarding the study, or if you wish to withdraw your participation at any time). DCMS will only use your personal data to respond to your query or to action your request.

What is the lawful basis for processing my personal data?

As the organiser of the collection of personal data for the ERP, we are the controller because we exercise overall control over the personal data being processed.

When we process your personal data (for example, directing the event organiser or ticket agent to share your name, date of birth or address with DHSC or to send you surveys about your experience of the NHSx app), the following lawful basis will apply:

- Article 6(1)(e): the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

To secure admission to the event, you will need to demonstrate via the NHS App that either you have had a negative lateral flow test result or proof of full COVID-19 vaccination or natural immunity. This is classed as health data and categorised as special category data under data protection laws. Although we do not collect this data directly, the fact that you have attended an ERP event may infer that you have had a negative lateral flow test result, full vaccination or natural immunity. When processing special category data, we need an additional lawful basis and have determined that the following legal basis may apply:

- Article 9 (2)(g): processing is necessary for reasons of substantial public interest (with a basis in law)

When processing special category data for reasons of substantial public interest, we also need a condition for processing under the Data Protection Act 2018 and the following condition applies:

- Schedule 1, Part 2, Section 6 – statutory and government purposes relating to public health and in particular the management of the COVID-19 public health emergency.

The lawful basis that we rely on to process your personal data will determine which of the rights are available to you (please see section “What are your data protection rights?”). If we hold personal data about you in different parts of DCMS for different purposes, then the lawful basis we rely on in each case may not be the same

What personal data do we collect?

Unless you contact us directly (for example, because you want to exercise your data subject rights or you have queries regarding the study) we will not directly collect or see any of your personal data.

Your personal data is collected directly by the event organisers or ticketing agents. This personal data includes first name, last name, address, postcode, date of birth, ticket order number, phone number, email addresses and whether your ticket was scanned.

At our request, the event organiser or ticketing agent will then share that personal data directly with the Department for Health and Social Care, NHS Test and Trace and Public Health England.

If, following your attendance at an ERP event, you request a PCR test kit, you will be asked to confirm if you have recently attended an ERP event. If you check this box and subsequently test positive, this data will remain with DHSC (as the controller for NHS Test and Trace) who will then match your data against the event attendee data that has been provided to them by the event organiser. Please see the section 'Why are we collecting your data?' for more information.

The personal data DHSC collects as a controller includes health data. You can find out more about what data is collected by NHS Test and Trace by viewing their Privacy Notice at: [Test and Trace: overarching privacy notice - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/nhs-test-and-trace-privacy-information/test-and-trace-overarching-privacy-notice)

When you attend an event, a visual check will be carried out by one of the event stewards to verify the evidence you provide to enter the event. We will not collect or process your personal data and no record will be retained of the evidence provided to enter the event.

What is personal data?

Personal data is any information relating to an identified or identifiable natural living person, otherwise known as a 'data subject'. A data subject is someone who can be recognised, directly or indirectly, by information such as a name, an identification number, location data, an online identifier, or data relating to their physical, physiological, genetic, mental, economic, cultural, or social identity. These types of identifying information are known as 'personal data'. Data protection law applies to the processing of personal data, including its collection, use, and storage.

Once an event has completed, PHE will analyse the records of attendees who subsequently request a test from Test and Trace. For those who test positive for COVID-19 following the event, PHE will share this data in an anonymised form with the London School of Hygiene & Tropical Medicine for research purposes only. Once the data is anonymised, it will no longer be personal data.

How long is your personal data retained for?

Where DHSC and PHE process your personal data as a controller, they will retain your data in accordance with their own retention policies. Please refer to the links below to the respective privacy notices of DHSC (in relation to NHS Test and Trace) and PHE for information on how long your data is retained for by DHSC and PHE:

<https://www.gov.uk/government/publications/nhs-test-and-trace-privacy-information/test-and-trace-overarching-privacy-notice#how-long-we-keep-your-personal-data>

<https://www.gov.uk/government/publications/phe-privacy-information/privacy-information>

Where DCMS is the controller of your personal data as set out in this privacy notice, personal data will be retained for as long as needed to fulfil the purposes outlined above, in line with our public task or for a period specifically required by applicable regulations or laws.

When determining the relevant retention periods, the following factors may be taken into account:

- our public task;
- legal obligation(s) under applicable law to retain data for a certain period of time;
- statute of limitations under applicable law(s);
- (potential) disputes; and
- guidelines issued by relevant data protection authorities.

Anonymous data may be retained for longer periods (personal data which has been anonymised will no longer be personal data).

What will happen if I do not provide this data?

If you are aged 11 and over and you cannot present with proof of a negative LFD test or proof of full COVID-19 vaccination, or proof of natural immunity, you will not be permitted entry to the event.

Automated decision making

We will not use your data for any automated decision making.

Data transfers outside of the UK

We will not send your personal data outside the U.K.

What are your data protection rights?

You have rights over your personal data under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 (DPA 2018). These include:

- Your right to get access to your information – you have the right to ask for a copy of any information about you that is held or controlled by DCMS.
- Your right to update or correct your information – you have the right to ask for any information held about you that you think is inaccurate, to be corrected.
- Your right to restrict how your information is used – you have the right to ask for any of the information held about you to be restricted, for example, if you think inaccurate information is being used. However, this is not an absolute right and we may need to continue to use your information and we will tell you if this is the case.
- Your right to object to your information being used – you can ask for any information held about you to not be used. However, this is not an absolute right, and we may need to continue using your information, and we will tell you if this is the case.
- Your right to get your information deleted – this is not an absolute right, and we may need to continue to use your information, and we will tell you if this is the case.
- Your right to request that information is provided to you in a structured, commonly used and machine-readable format (data portability).

Our contact details for questions, complaints or if you'd like to exercise your data protection rights

If you wish to exercise any of the above rights, you can do so by contacting our Data Protection Officer (DPO) using the details below:

Data Protection Officer
The Department for Digital, Culture, Media & Sport
100 Parliament Street
London
SW1A 2BQ
Email: DCMSdataprotection@dcms.gov.uk

If you're unhappy with the way we have handled your personal data and want to make a complaint, please write to the DCMS Data Protection Officer or the Data Protection Manager at the relevant agency in the first instance. You can contact the DCMS Data Protection Officer using the details above.

Contact details for the UK's Information Commissioner's Office

If you are not satisfied or your complaint is unresolved, you can contact the Information Commissioner's Office (ICO). The ICO is the supervisory authority for data protection legislation and maintains a full explanation of these rights on their website using the details below:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

More information can be found at <https://ico.org.uk/>